



Hello and welcome to the CORA'S Intergenerational Center family. We're excited that you've decided to join us in our caring, compassionate and vibrant space.

CENTER FINANCE AT A GLANCE

Here's a quick glance at our Center care and service fees, practices and payment options for reference:

- **Weekly care fees and spa service fees are due on Monday.**
- Care fees are considered late on Tuesday.
- A late payment fee of \$25 may be assessed on Tuesday.
- Families are notified by kiosk, text, email and/or call as a Care Suspension reminder.
- Service may be suspended to a PAUSE without full payment by Wednesday and no entry is allowed.
- Late pickup fee is \$5 per minute per neighbor.
- Late pickup fees will be assessed after the late pickup occurrence and due immediately.
- Spa services (i.e. bathing, salon, barber, etc.) *must be prepaid* to schedule with the Care Team. Spa services are billed once the service has been rendered.
- Transportation services must be prepaid to schedule with the Care Team. Transportation services must be reserved by the Friday prior to the transport week via email to jbarnette@corasigcenter.org. Jeremy Barnette, our Care Team Facilitator, will confirm your reservations. The Private Pay rate is \$10 roundtrip and \$5 one-way.
- Unpaid care fees, late payment fees and/or late pickup fees may result in immediate service termination.
- CORA'S is a cashless care facility. Money orders are accepted.
- **Convenient *electronic payment options are preferred* and include:**
 - Zelle, finance@corasigcenter.org
 - CashApp, \$CORASIGC
 - PayPal, @CORASIGC
 - Campus Kiosk
 - Procare Engage App
 - Account Draft - Tuition Express (Authorization attached.)
 - MyProcare Online

To enroll in MyProcare, you will need the email address provided to CORA'S. Please follow the steps below to access MyProcare:

<https://www.myprocare.com/>

1. Enter your email address.
2. Click Secure Login.



(MyProcure Online concluded)

3. Check your email for your personal confirmation number sent from 'info' for MyProcure.com.
4. Enter your personal confirmation number into the login setup screen.
5. Create and confirm a password in the login setup screen.
6. Click Submit to complete setup.
7. Log into the MyProcure portal using your email address and new password to access your account, view ledger activity, print statements, update contact information and make payments.
8. Once logged in, choose our Center and follow any other prompts.

Our Private Care Fee Schedule is below for reference:

Daily Adult Day Health Care (ADHC):

\$125. Monday – Friday, 8A – 6P
\$125. Saturday, 9A – 5P

Daily CORA'S Club (Respite):

\$80. Monday – Thursday, 10A – 4P

Other Care Fees:

\$10. Daily Transportation, Roundtrip
\$5. Daily Transportation, One-Way
\$15. Spa Bath, Regular
\$20. Spa Bath, Occasionally
\$100. Assessment Fee, One-Time
\$25 Late Payment Fee
\$5/Min Late Pickup Fee

Our Finance team is available to help from 8A until 4P, Monday through Friday. Our Administrative and Care teams do not handle financial matters. It is our sincere hope that all families adhere to our weekly care fee policy so that we can all make the continued investment in our neighbors as a village of socialization and compassionate care. Feel free to contact the CORA'S Finance Team at finance@corasigcenter.org with financial questions or concerns or 704-391-6616 as needed.

Stay connected and *follow us* on all of our social platforms by visiting the web www.corasigcenter.org for quick links. See you on Instagram, YouTube and Facebook.

Thank you and welcome again to CORA'S Intergenerational Center where caring for older and assistance-requiring adults is our passion.